

RECOGNISED BY



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This is to certify that Malaysian Society for Quality in Health has accredited

## HOSPITAL RAJA PEREMPUAN ZAINAB II

(Name of Hospital)

This Accreditation is awarded by the Malaysian Society for Quality in Health in recognition of compliance with the Malaysian Accreditation Standards with respect to:

**Organisation and Management  
Human Resource Development and Management  
Policies and Procedures  
Facilities and Equipment  
Quality Improvement Activities  
and Special Requirements**

The substantial compliance were awarded to the services listed below:

Governance, Leadership and Direction  
Environmental and Safety Services  
Facility and Biomedical Equipment Management and Safety Nursing Services  
Prevention and Control of Infection  
Patient and Family Rights  
Health Information Management System (HIMS)  
Emergency Services  
Clinical Services – Dermatology Services  
Clinical Services – General Medicine Services  
Clinical Services – Nephrology Services  
Clinical Services – Cardiothoracic Surgery Services  
Clinical Services – General Surgery Services  
Clinical Services – Obstetric & Gynaecology Services  
Clinical Services – Paediatric Services  
Clinical Services – Cardiology Services  
Clinical Services – Ophthalmology Services  
Clinical Services – Otorhinolaryngology Services  
Clinical Services – Psychiatry and Mental Health Services  
Clinical Services – Orthopaedic Services  
Clinical Services – Oral Maxillofacial Surgery Services  
Anaesthesia Services  
Operating Suite Services  
Ambulatory Care Services – Daycare  
Ambulatory Care Services – Endoscopy Services  
Critical Care Services – CCU  
Critical Care Services – ICU

Critical Care Services – SCN/NICU/PICU/PHDW  
Critical Care Services – Labour/Delivery Services  
Chronic Dialysis Treatment Standards  
Radiology Services  
Pathology Services  
Blood Transfusion Services  
Rehabilitation Medicine Services  
Allied Health Professional Services – Physiotherapy Services  
Allied Health Professional Services – Occupational Therapy Services  
Allied Health Professional Services – Dietetic Services  
Allied Health Professional Services – Speech-Language Therapy Services  
Allied Health Professional Services – Audiology Services  
Allied Health Professional Services – Optometry Services  
Allied Health Professional Services – Medical Social Work Services  
Allied Health Professional Services - Counseling Psychology Services  
Allied Health Professional Services - Clinical Psychology Services  
Pharmacy Services  
Central Sterilising Supply Services (CSSS)  
Housekeeping Services  
Linen Services  
Food Services  
Forensic Medicine Services  
Standard for General Application - Wound Care  
Medical Assistant Services  
Standards for Clinical Research Centre  
Deceased Organ and Tissue Donation & Promotion

This Accreditation Award is valid

from 11 November 2025 to 10 November 2029

ERICA LAM

PRESIDENT, MSQH

MSQH/CERT/HAP/25/ (00046)

